



University of Zagreb Faculty of Textile Technology & AMCA TTF

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# LECTURE

entitled

## Key Performance Indicators for measuring productivity in garment companies

by

Assoc. prof. **Silva SULA**, PhD

at Polytechnic University of Tirana, Albania

**on Thursday, 15<sup>th</sup> May 2025 at 14:30**

in lecture hall **A-101**, Prilaz baruna Filipovića 28a, Zagreb

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### Abstract:

The presentation is part of a broader project including garment companies in Albania. The study is conducted in a garment company in Tirana, Albania, producing workwear for German customer, with 10 years of experience. The presentation focuses on Key Performance Indicators and their practical application for evaluating the production effectiveness of the garment company in the country.

Key Performance Indicators form an important element of the Management Information System of an organization and should be calculated on a weekly basis. The KPIs give the results of the performance of a company for the previous week and provides indicators where action needs to be taken to improve its future performance. Key Performance Indicators usually are long-term consideration. The KPI report acts as a health check on the performance of the company by providing results in different areas, which in turn leads to a diagnosis of what action needs to be taken to achieve improvements. The first purpose of the study is to explain some of the most important KPIs for a garment company: efficiency of production line and quality control. The second purpose is to calculate and analyze these KPIs to evaluate the performance of the company. The third purpose of the study is to help the company improve by implementing new forms and procedures, like: operators' performance sheet, quality control forms, skills inventory sheet, etc. After the implementation, the final purpose is to evaluate the progress of the company.

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### Biography:



**Silva Sula** is currently Associated Professor at the Textile and Fashion Department, Polytechnic University of Tirana. She studied Textile Engineering at the Polytechnic University of Tirana, Albania, where she obtained the diploma in Textile Engineering in 2004. She has become a staff member of this department in 2006. In 2008, Silva Sula received a second Master degree in the field of marketing of textile enterprise from Agriculture and Business University in Tirana, Albania.

In 2015 she received the Doctoral school diploma in Textile Engineering and PhD in Textile Engineering from Polytechnic University of Tirana in the field of management of production. Participant in training programs such as USAID/ Rritje Albania, SCORE/ILO (International Labour Organization), SCORE4 Climate/ ILO. She is a certified expert and Local consultant on productivity by ILO. She is the main author and co-author in many publications/presentations/study papers. Her research interests fields are management of production, productivity and quality improvement, etc.

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